

HARDTOP WARRANTY

Year 1: Parts & Labour (at the supplying dealer or at Truckman Dudley)

Products are warranted against mechanical and structural failure. The paint is warranted against fading and blistering. Glass is not covered under warranty.

Year 2 & 3: Parts Only

Products are warranted against mechanical and structural failure. The paint is warranted against blistering only. Glass is not covered under warranty.

What To Do If You Have A Problem

If you purchased the product directly from Truckman or from your local dealer, email customer.services@truckman.co.uk with the serial number (located at the bottom right of the bulkhead window and starts with an 'M' or a 'T') and any photos that may assist with your issue. You may be asked to return the product to us or to your local dealer to have it repaired or have a replacement part sent directly to you to fit yourself (telephone technical assistance is available). Please note that it may be necessary to leave the product with us whilst the repair is carried out. Any consequential costs will not be covered.

What Is Not Covered Under Warranty?

Failure due to improper use, modification and damage caused by poor driving. Glass breakages. Fading or discolouration due to environmental conditions. Impact damage. Water leaks from the bed seal and vehicle body, as well as the use of a jet wash on the hardtop. Anything outside of the fitting instructions (personal changes or modifications) is not covered and voids the warranty.

Governing Law

Unless agreed otherwise, English law will apply and all communications and documentation in relation to this policy will be in English. This Warranty does not affect any legal rights provided to you by law and does not preclude any legal remedy you may have under the law.

TRUCKMAN

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CARE AND MAINTENANCE

Fitting Instructions

Hardtop fitting instructions must be strictly followed, otherwise it will result in your warranty being voided. We recommend getting your hardtop fitted at a local dealership or coming to Truckman directly to ensure your hardtop is fitted correctly (customers sometimes fit the hardtop too far forward). However, if you are fitting the hardtop yourself and run into difficulty or have any questions, please contact Truckman's Technical Team on 01384 485 405.

Monthly Maintenance

Use a light oil to lubricate the lock and hinges. We recommend GT85 with PTFE. Check that the slam locks/D brackets are aligned correctly. Check that the tightness of the fixing clamps/bolts comply with the torque setting specified in the fitting instructions.

Cleaning

Use ordinary non-ammonia based car cleaning and polishing products applied with a soft or microfibre cloth. Do not use a jet wash to clean the hardtop.

General Use

Ensure the tailgate and side windows are fully closed when driving (with the exception of the Truckman GLS hardtop). Check the tightness of the clamps/bolts before and after off-road use.

Removal and Storage

If the hardtop is removed store it on a flat surface with the door closed. Refit using the fitting instructions supplied.

Upgrades and Spares

We carry a full range of spares and upgrades for all of our hardtops including gas struts, replacement glass, roof rails, roof bars, security grilles and other accessories. Upgrades and spares may be supplied by either your dealer or directly from Truckman at www.truckman.co.uk/spares.

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